Korea 101: Telecommunications

Living in Korea, published by the Investment Consulting Center, provides necessary information and helpful tips for day-to-day life in Korea.

Here's what's featured this month.

Phone and the Internet

· Landline and the Internet

Most Korean telecommunications companies offer landline, Internet and mobile telephone services on top of Internet service and pay-TV service. The country's biggest telecommunications companies include KT Olleh, SK Broadband and LGU+. You can apply for their service by phone or at their websites. Once your application is made, they send you an installation technician for immediate connection.

You are required to pay the subscription fee, the basic monthly fee and the device (modem) rental fee, so be sure to compare the telecom carriers' fees and benefit packages and their services in advance. Usually subscribers get discounts in exchange for commitment for one, two or three years, but early termination fees are charged should you unsubscribe early. The carriers offer details of their services on their website. It is also a good idea to check the discounts they offer for the subscription of a bundled packages (combination of Internet, landline phone, mobile phone services, etc.) before making commitments.

* To subscribe, a foreigner is required to present his/her passport and alien registration card.

Carrier	Website and Phone Number
olleh kt	Website: http://www.kt.com Language: Korean Inquiry: 82-100 Foreign Language Service: 82-1588-8448
SK telecom	Website: http://www.skbroadband.com Language: Korean, English, Chinese, Japanese Inquiry: 82-106 Foreign Language Service: 82-80-8282-1063
⊕ LG U+ Ū	Website: http://www.uplus.co.kr Language: Korean Inquiry: 82-101

· Mobile Phone

Major telecom carriers such as SKT, KT and LGT offer counseling in foreign languages including English, Chinese and Japanese for foreigners living in Korea. Use the service to subscribe to a mobile service or choose a payment plan that suits you best. Foreigners can choose to use a prepaid cell phone service in Korea or pay later according to their actual usage. With the prepaid service, you end up paying a higher rate, but you don't have to commit to a fixed period of two or three years. So it is good for those planning to stay in the country not for long. For the prepaid service, you are required to present your passport for immediate connection. For one of the monthly payment plans, you have to go through the same subscription procedures as locals do, although the type of your sojourn status makes difference in details such as the number of mobile phones you can subscribe to, the eligibility for monthly installment benefits, and the exemption of a deposit. Be sure to check all the details before signing the papers.

^{*}To subscribe to a cell phone plan, foreigners should bring their alien registration card or domestic residence card. To pay for the service, you need either a bank account or a credit card.

Carrier	Website and Phone Number
olleh kt	No deposit required. A prepaid plan available. A local credit card or a bank account required. Counseling available in English, Chinese or Japanese Inquiry: 82-114, 82-1583 (cell), 82-2-2190-1180 (landline) Website: http://www.kt.com
SK telecom	A deposit required for subscription. Inquiry: 82-114, 82-80-011-6000 (free), 82-1599-0011 (paid) Website: http://www.tworld.co.
⊕ LG U+ 	Same as locals, bank account required Inquiry: 82-114, 82-1544-0010 (paid) Website: http://www.uplus.co.kr

If you have further questions please contact

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www.investkorea.org